PROTECT YOURSELF FROM DEBIT CARD FRAUD



You can use the app to **lock your card** if your card has been **misplaced, lost or stolen**.



If you identify a **transaction that you do not recognise**, or receive an **alert** (One Time Verification code) that you are not expecting, please contact us.



When making online purchases, in most instances, a **one-time password** will be sent to your mobile for you to verify the payment.



If your **card is not returned** to you by an ATM after use, or takes an unusually long amount of time to return your card, please **lock your card** and contact us.



Never leave your debit card in your wallet or handbag unattended, and always **keep your debit card in sight** when paying for items.



Never share your card details or PIN with others.



Be wary of **unexpected emails, texts or calls** from the Bank. We will never ask you to disclose your card PIN code, full 16-digit card number, card expiry date, or CVV code.



Contact us +44(0)1606 537 800 support@theaccessbankukltd.co.uk

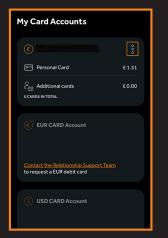


Access Private Bank is a division of The Access Bank UK Limited which is registered in England & Wales, Company Number 06365062. Registered Office: 4 Royal Court, Gadbrook Way, Gadbrook Park, Northwich, Cheshire, CW9 7UT. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. FCA & PRA Registration Number 478415.

PROTECT YOURSELF FROM DEBIT CARD FRAUD

To lock your card, please follow four simple steps below:

Step 1: Go to 'My Card Accounts'.



Step 3: Select 'Lock Card'.

Step 2: Select 'See details'.



Step 4: Your card is locked.







Contact us +44(0)1606 537 800 support@theaccessbankukltd.co.uk

Access Private Bank is a division of The Access Bank UK Limited which is registered in England & Wales, Company Number 06365062. Registered Office: 4 Royal Court, Gadbrook Way, Gadbrook Park, Northwich, Cheshire, CW9 7UT. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. FCA & PRA Registration Number 478415.

